NICE Quality Standards and commissioning dementia care
What is NICE?

- World leader in producing guidance and setting standards for high quality care and for promoting healthy living

- From April 2013 a remit for social care – renamed National Institute for Health and Care Excellence

- Evidence-based guidance and other products from NICE help resolve uncertainty about best quality care and what represents value for money

www.nice.org.uk
NICE produces national guidance covering

Health technologies:

– technology appraisals
– interventional procedures
– medical technologies

Guidelines and quality standards:

- clinical practice
- public health
- social care topics
1. **Guidelines**

‘Evidence based practice recommendations for health and social care’

2. **Quality Standards**

‘Concise sets of prioritised statements designed to drive measurable quality improvements within a particular area of health or care.’

3. **Pathways**

A visual, integrated view of everything NICE has said on a topic.

4. **Technology appraisals**

‘…recommendations on the use of new and existing medicines and treatments within the NHS.’
What do NICE Products do?

**NICE Guidelines show:**
- What ‘good’ looks like
- What works
- What is cost effective

**NICE Quality Standards show:**
- Priority areas for improvement
- Measures of performance

**NICE tools and resources**
- Provide further aides to commissioners/providers etc
Quality Standards

A comprehensive set of recommendations for a particular disease or condition

Evidence

Guidance

Quality Standards

A prioritised set of concise, measureable statements designed to drive quality improvements across a pathway of care
How to use NICE quality standards

• Quality Standards can highlight key areas for improvement. An initial assessment should consider:

  – relevance to the organisation
  – how services compare
  – what evidence is available
  – actions to improve
  – risks of not improving
NICE and Dementia

- ‘Dementia, disability and frailty in later life – mid-life approaches to delay or prevent onset’ - NG16, Published date: 2015 & Pathway(online)
- ‘Dementia: supporting people with dementia and their carers in health and social care’ - CG42 Updated 2014
- Dementia Pathway - (online)
- ‘Dementia: support in health and social care’ - NICE quality standard [QS1] Published date: June 2010
- ‘Dementia: independence and wellbeing’ - NICE quality standard [QS30] Published date: April 2013
NICE and Dementia

‘We are currently updating our guideline on Dementia: supporting people with dementia and their carers in health and social care (CG42). This update will incorporate the technology appraisal (TA) on Donepezil, galantamine, rivastigmine and memantine for the treatment of Alzheimer’s disease (TA217).’

– NICE Website – Guidelines in development
Quality Standards and Commissioning for Dementia

Dementia: support in health and social care - NICE quality standard [QS1], June 2010

Statement 1 - Staff training

Statement 2 - Referral to a memory assessment service.

Statement 3 - Written and verbal information to newly diagnosed people and their carers

Statement 4 - Assessment and an ongoing personalised care plan and care coordinator

Statement 5 - Advance decisions to refuse treatment

Statement 6 - Carers are offered an assessment and tailored interventions

Statement 7 – Assessment for behaviour that challenges

Statement 8 – Inpatients have access to a specialist liaison

Statement 9 – Assessment of palliative care needs.

Statement 10 - Respite/short-break services
Statement 2: Memory assessment services

Quality measure

Structure: Evidence that services specialising in the diagnosis and initial management of dementia are the single point of referral for people with a possible diagnosis of dementia.

Process: Proportion of people with suspected dementia who are referred to a memory assessment service specialising in the diagnosis and initial management of dementia.

What the quality statement means for Commissioners

- Commissioners should ensure all referrers can access memory assessment services for people with a possible diagnosis of dementia.
Quality Standards and Commissioning for Dementia
Dementia: independence and wellbeing
NICE quality standard [QS30], April 2013

Statement 1 - Discussing concerns about possible dementia
Statement 2 - Choice and control in decisions
Statement 3 - Reviewing needs and preferences
Statement 4 - Leisure activities of interest and choice
Statement 5 - Maintaining and developing relationships
Statement 6 - Physical and mental health and wellbeing
Statement 7 - Design and adaptation of housing
Statement 8 - Planning and evaluating services
Statement 9 - Independent advocacy
Statement 10 - Involvement and contribution to the community
Quality Standards and Commissioning for Dementia independence and wellbeing
NICE quality standard [QS30], April 2013

Quality measure

• **Structure:** Evidence of local arrangements to ensure that people with dementia are enabled…, to access services that help maintain their physical and mental health and wellbeing.

Outcome:

• Feedback from people and their carers … that they are enabled to access services that help maintain physical and mental health and wellbeing.

*What the quality statement means for Commissioners*

• Ensure the services they commission enable people with dementia, with the involvement of their carers, to have routine check-ups of their physical and mental health and see healthcare professionals when they have concerns.
We provide a range of resources to help maximise uptake and use of evidence and guidance.

Into Practice Guide
Online learning resources
Clinical case scenarios
Local practice collection
NICE and BNF apps
Field team

Baseline assessment/ tools
Costing reports and templates
Medicines Information

www.nice.org.uk/about/what-we-do/into-practice
Tailored resource for carers and care providers on supporting people to live well with dementia

• Key messages for each standard – ‘What does this mean for care providers?’

• Key resources available from NICE and elsewhere

https://www.nice.org.uk/About/NICE-communities/Social-care/Tailored-resources/Dementia
NICE & Dementia - Summary

- Evidence-based – ‘What works’
- Guidance and Quality Standards on Dementia
- Quality Standards identify priority areas and measures of achievement
- Shows commissioners what to look for from providers and how they can be supported